

LexisNexis Services and Products Available under your Agency's Contract

24/7 Customer Support Line – LexisNexis provides users with access to live technical and research support on a 24/7 basis. Our Customer Support staff is made up of specialists in legal, public records, news, financial and business research in addition to a technical staff that are experts on all of our LexisNexis and Accurint products. Please contact Customer Support on **(866) 836-8115**.

Training (included in the contract terms and conditions) – LexisNexis offers training on all of the services listed below. Training is available telephonically, via webinar and on-site. Please contact your Government Solutions Consultant, Randy Boileau on (202) 507-3292, if you are interested in training.

All the products below can be accessed through your assigned Accurint ID:

Accurint® for Law Enforcement on the Web (www accurint.com) - Accurint® for Law Enforcement enables law enforcement professionals to access billions of records on people and businesses at the click of a button.

Accurint® for Law Enforcement PLUS software (loaded on each computer) – Accurint® LePLUS allows for the same searches available on-line but also includes additional features and functionality not offered on the web. Accurint® LePLUS allows the user to keep multiple windows open at the same time and transfer information between windows. It allows for in depth link analysis which can make connections between entities in seconds. In addition, with the software a user can map addresses and layer facilities such as pipelines and banking institutions located near those addresses.

Accurint Mobile – LexisNexis allows users access to people and company information via their mobile devices using the Accurint interface. Simply use the same Accurint ID and password you are using on the online products. Connect to the internet via your blackberry and click on the Accurint link listed in the UNet portal or go to www accurint.com. Run the same type of public records searches on your blackberry as you do on your desktop including phone and address lookups and partial plates.

Accurint Online Batch – Our services offer the ability to batch lists of people, phone numbers or companies through our People Batch and Business Batch directly from the desktop at www accurint.com.



All the products listed below can be accessed using your LexisNexis ID:

Lexis.com® (www.lexis.com) – Lexis.com® provides you with online access to state and federal case law, codes and statutes, court documents, over 3.5 billion public records (the most available anywhere), news, legal commentary, the Shepard's® Citation Service, and many other sources of information. No matter what practice area you specialize in, Lexis.com allows you to do your research quickly and easily. Features of Lexis.com include a user-friendly and powerful search engine, Research Task pages, Daily Opinion Service, Alerts that give you updates on specific news, business, and legal information, Lexis® Search Advisor, Case Summaries, LexisNexis Headnotes, and much more.

Nexis.com® (www.nexis.com) - Nexis.com puts critical information at your fingertips and empowers you with vital news, business information, and best-in-class technology to make informed decisions. Nexis.com includes an intuitive interface and features such as Power Search using Boolean logic, Quick Search for one-step searching across multiple sources, a Subject Directory that includes world-class indexing, and regular updates about topics of interest to your organization.

Courtlink® (www.lexisnexis.com/courtlink or through lexis.com on the legal tab) - CourtLink provides a single source for the broadest and deepest docket and document retrieval from the Federal and State courts. CourtLink includes powerful search tools to find dockets. You can search by many criteria, including name, attorney or law firm, nature of suit, patent numbers, and key words. CourtLink also allows you to tap into Strategic Profiles to evaluate business partners, clients, suppliers, competitors, and potential alliances.

Law Enforcement Solutions Solutions (www.nexis.com/lawenfsolutions) - Provides a user-friendly, fill-in-the-blank interface for public records and news research. Do in depth research on international and domestic businesses with our extensive business analyst reports and directories.

Anti-Money Laundering Solutions (www.nexis.com/aml) - LexisNexis® Anti-Money Laundering Solutions gives you integrated anti-money laundering tools in a single easy-to-use web page that helps you investigate money laundering and perform due diligence. Conduct research on bank routing numbers to determine parent bank information.

Company Dossier (www.lexis.com/research/dossier) - LexisNexis® Company Dossier provides both basic and in-depth company profiles from an unparalleled scope of company information. Find accurate intelligence on 35 million companies, including 15 million U.S. and 20 million non-U.S. companies, from over 70 authoritative and comprehensive sources.

LexisNexis® Analyzer (www3.lexis.com/analyzer) - Report product designed to create in-depth, customizable due diligence reports on companies.

LexisNexis® Publisher: Your website and intranet represent significant technology investments. Your website's ability to draw viewers and bring them back is a critical aspect of its design and content. Providing current, compelling information is a powerful draw, helping your site build brand recognition and interest. LexisNexis Publisher is a powerful tool that delivers the right content in the right format to both internal and external Web users, all using a single, intuitive interface. You can use LexisNexis Publisher to provide information on your website from a wide variety of news sources. LexisNexis Publisher draws its news sources from nexis.com and it uses LexisNexis Smart Indexing Technology to provide highly relevant search results. Blackberry Wireless Handhelds may also be used to access topics published by LexisNexis Publisher on your website. Please contact Neli Coleman for more information on the Publisher product.

If you have any questions about the information included here, please contact one of your LexisNexis Sales Program Managers, Neli Coleman on (202) 857-8256 or neli.coleman@lexisnexis.com or Susan Engley on (571) 337-4270 or susan.engley@lexisnexis.com.